

# Employee Declaration for Sage 100

Sage · 6561 Irvine Center Drive · Irvine, California 92618



**Company Name:** \_\_\_\_\_

**Customer Account Number:** \_\_\_\_\_

**Support Ticket Number:** \_\_\_\_\_

**Instructions:**

If you have been given this form by your Sage authorized channel partner, please enter the support ticket number that they have provided to you.

If you are requesting assistance under your own customer account, please call us first to create a support ticket.

1. After filling out this form and signing the declaration below, fax it to Sage at **(800) 700-0417**.
2. Call us at **(800) 854-3415** on a regular weekday between 6:00 AM and 5:00 PM Pacific Time.
3. Select the Customer Support option. Reference the Support Ticket Number when prompted.
4. The support analyst who answers the phone can facilitate access to your Sage 100 system as the Administrator, so the password can be changed.

## **Employee Declaration**

I am an employee of the above-stated company, and I am authorized to fully access the Sage 100 (formerly MAS 90 or MAS 200) software located there.

I am requesting that Sage Customer Support assist me in accessing the software as the Administrator, and promise to regard and preserve the password within the company as confidential information.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_ **Title:** \_\_\_\_\_

**Name of Person to assist (if applicable):** \_\_\_\_\_

**DISCLAIMER:** Sage Support services are provided "AS IS," and all warranties regarding such services are excluded, including but not limited to the implied warranties of merchantability and fitness for a particular purpose. You are advised to back up your data and software prior to accessing Product Support services, and to verify the results of any service provided. You are solely responsible for any loss of data or other damages and costs resulting from Product Support services provided by Sage Software.

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